

# World Wide Imaging Supplies



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## Compatible Toner Cartridge Limited Warranty

Purchaser's complete satisfaction is guaranteed on all compatible cartridges sold through World Wide Imaging Supplies, (hereafter referred to as World Wide Imaging). World Wide Imaging guarantees that this cartridge will perform as well as, or better than the new original cartridge.

World Wide Imaging warrants this compatible toner cartridge to be in *good* working order for a period of six months from the date of purchase from World Wide Imaging or an authorized World Wide Imaging dealer. Should this product fail to be in *good* working order during this period, as determined by World Wide Imaging's Quality Control Department, World Wide Imaging will, at its option repair or replace this product at no charge as set forth below. All replaced parts and product become the property of World Wide Imaging. This limited warranty does not include services to repair damages to the product resulting from accident, disaster, misuses, abuse, or non- World Wide Imaging modification to this product.

World Wide Imaging further warrants that, when used as directed, World Wide Imaging's compatible toner cartridges will not damage Purchaser's copier or printer. If the use of World Wide Imaging toner cartridge is cited as the cause of damage to Purchaser's copier or printer, Purchaser should request a written statement as to exactly how the cartridge was responsible. This statement must be on the servicing company's or invoice form and signed by the service company's representative. This report, along with the damaged and/or defective product and all damaged parts must be returned to World Wide Imaging. After verification, World Wide Imaging agrees to pay reasonable charges for parts and labor directly attributable to the use of the World Wide Imaging compatible toner cartridge.

In the event that a cartridge should fail, World Wide Imaging will replace or credit, at its option, as follows:

- 1) If the cartridge proves defective upon receipt, the cartridge will be replaced by World Wide Imaging upon return of the defective cartridge.
- 2) No merchandise will be accepted without first obtaining a "Return Merchandise Authorization" number. Purchaser will be responsible for the shipping cost to World Wide Imaging.
- 3) The cartridge shall be delivered to World Wide Imaging (13750 San Pedro Ave, Suite #550; San Antonio, TX 78232) during the warranty period with proof of date purchased. Purchaser agrees to insure the product or assume the risk of loss or damage in transit. The cartridge should be properly packaged (preferably in its original packaging) to prevent damage in transit.
- 4) Warranty is valid in the United States of America to the original purchaser.

All express or implied warranties for this product including the warranties of serviceability and fitness for a particular purpose are limited, in duration to a period of six months from the date of purchase and no warranties whether express or implied will apply after this period.

If this product is not in good working order as warranted above, your sole remedy shall be repair or replacement as provided above. In no event will World Wide Imaging be liable to you for any damages, including lost profits or savings or other incidental or consequential damages arising out of the use or inability to use such product (other than listed in this warranty), even if World Wide Imaging or an authorized dealer has been advised of the possibility of such damages, or for any claim by any other party.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.